



Annual Information Meeting

May 2, 2018

Réunion d'information annuelle

Le 2 mai 2018

40th Anniversary
40^e anniversaire



Don Dalicandro

Chair of the Board, P. Eng., MBA, C.Dir.
Président du Conseil, ingénieur, MBA, C.Dir.

Agenda

Ordre du jour



- I. Board Overview
- II. Operational Overview
- III. Question and Answer Period

DICO's Board of Directors

Conseil d'administration de la SOAD



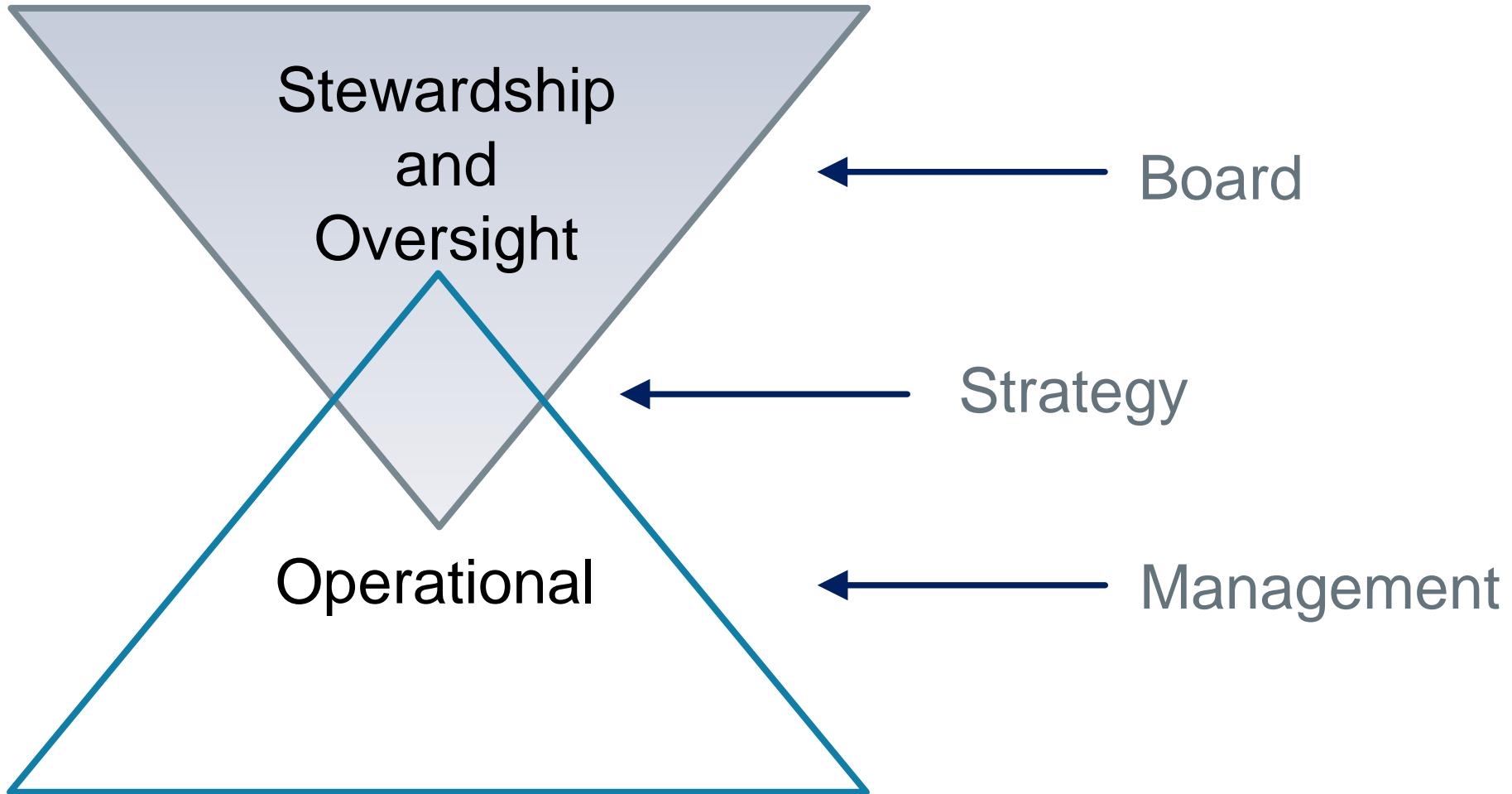
From L to R

Top Row: Don Dalicandro, Gail Di Cintio, Steve Blakely, John Ferreira, Jim Houston

Bottom Row: Helen Young, Carmen Rossiter, Monique Tremblay

Board and Management

Conseil et direction



2017 Highlights - Stewardship

2017 – Faits saillants – Intendance

Journey to Reengineer our Strategic Planning Process



2017 Highlights - Oversight

2017 – Faits saillants – Surveillance



- Enhanced Risk Focus – Internal
 - Examination Process
 - Information Technology
 - Resources
 - FSRA

2017 Highlights - Oversight

2017 – Faits saillants – Surveillance



- Enhanced Risk Focus – External
 - Sector Diversification of Revenue Strategies
 - Sector Funding Models
 - Information Technology and Fintech
 - Changing Economic Factors

2017 Highlights - Oversight

2017 – Faits saillants – Surveillance



- **Governance Improvements**
 - Streamlined Board Activities
 - Expanded Stakeholder Engagement
 - Continuous Learning and Assessment

Key Strategies for 2018

Principales stratégies pour 2018



- Strategic Process Reengineering Journey – Part Two
- Continuous Improvement of Governance Practices
- FSRA

Thank You

Merci



- President and CEO, Guy Hubert
- Senior Leadership Team
(Michelle Séguin, Randy Nanek, Brian Mullan)
- DICO Management and Staff

*Thank
You!*

Operational Overview

2017 Operational Overview

2017 – Vue d'ensemble des opérations



Guy Hubert

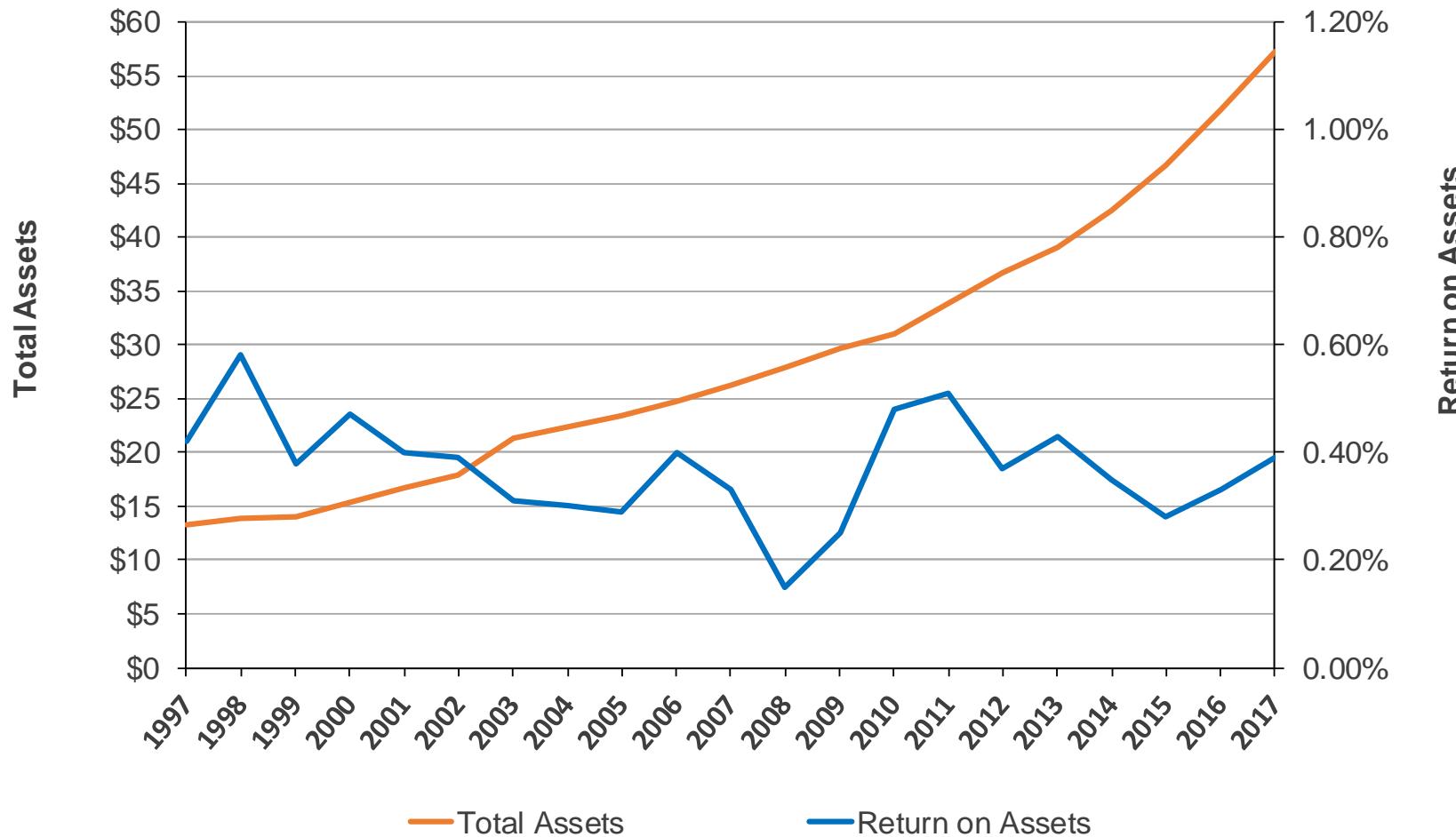
President and CEO

Président et chef de la direction



Sector Performance

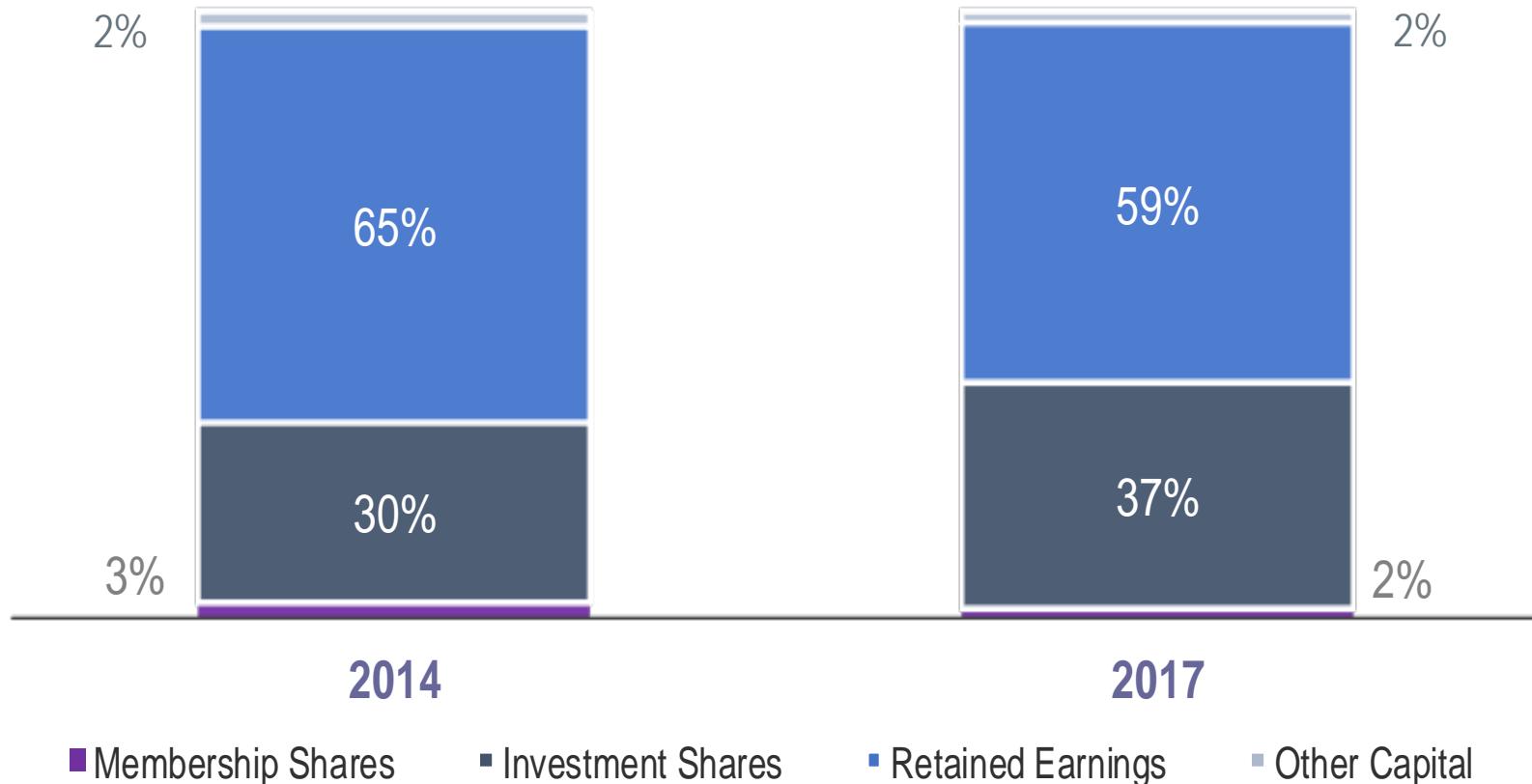
Rendement du secteur



Capital Composition

Composition du capital

Capital Composition 2014 vs 2017



State of the Sector

État du secteur



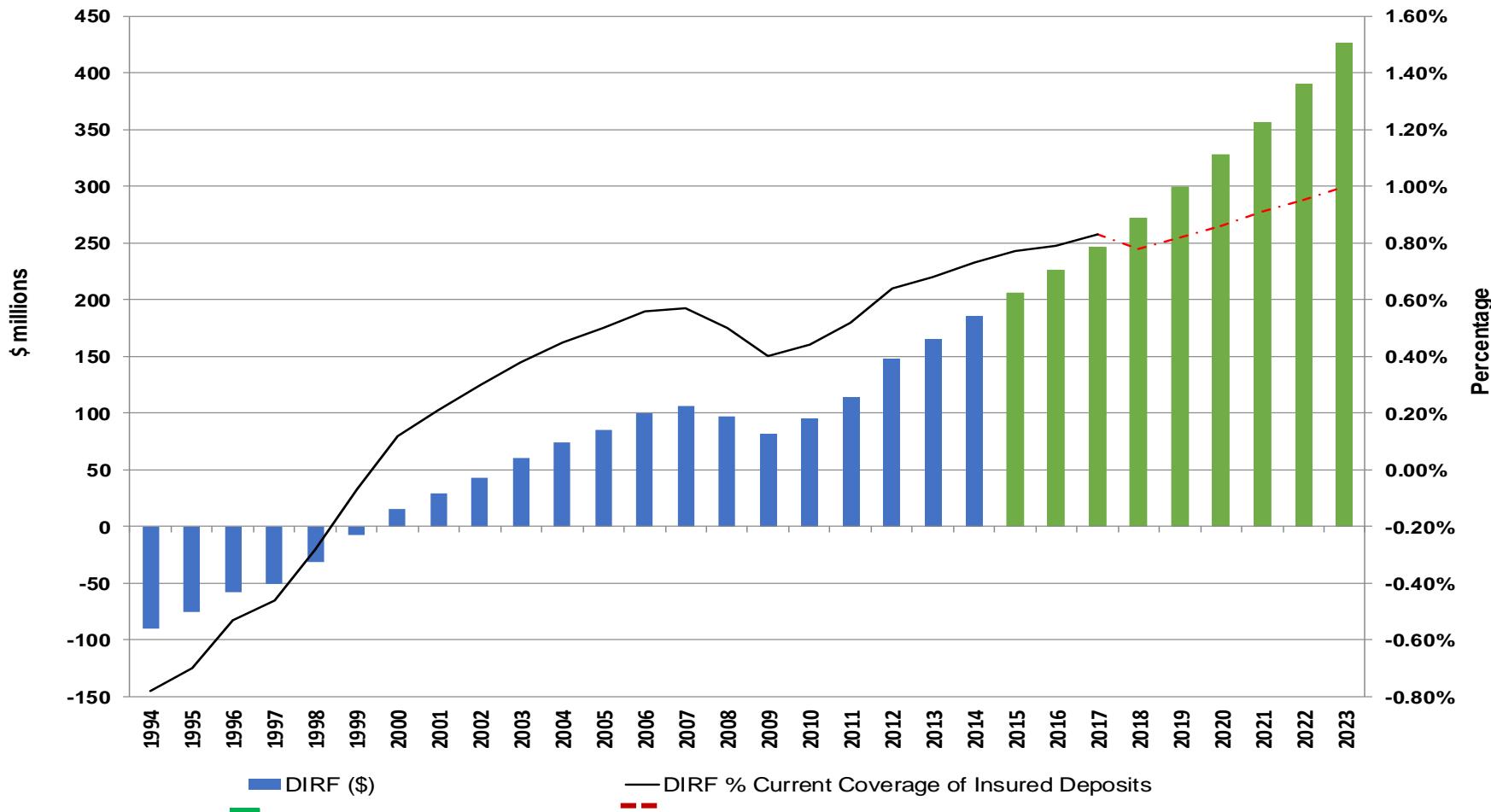
- Nine CU on the watchlist, no Supervision or Administration
- No new liquidation (3 finalized in 2017)
- Risk rating stable, slight up tic in “Moderate-High” and “High” category
- At \$100,000, insured deposits \$32B or 72% of total deposits

State of the DIRF

Fonds de réserve

DIRF Projections (\$)

DIRF Projections as a % of Current Insured Deposits



2017 Organizational Changes

2017 Changements organisationnel



- Continued organizational transition
- Enhanced skillset
- Cultural shift

2017 Highlights

2017 – *Faits saillants*



- Updated web-based reporting tool
- Benchmarked examination methodology
- Developed Liquidity & Securitization Guidance Notes
- Provided input to MOF on their consultation paper on Proposed Capital Adequacy Framework (Basel III)
- Operationalized changes to CUCPA

2017 Highlights

2017 – *Faits saillants*



Legislative CUCPA Reviews

- Implementation: Phase 1 – Completed
- Phase 2 – TBD

Phase 1: Implemented January 1, 2018

- Increase deposit insurance coverage to \$250,000 (2018)
- Permit inter-provincial credit union loan syndications
- Permit wholly owned insurance brokerages
- Remove differentiated rules for smaller credit unions (Class 1 & 2)

Phase 2:

- Consideration of capital rules based on BASEL III principles
- Enhance corporate governance and consumer protection

Sector Developments

Développements du secteur

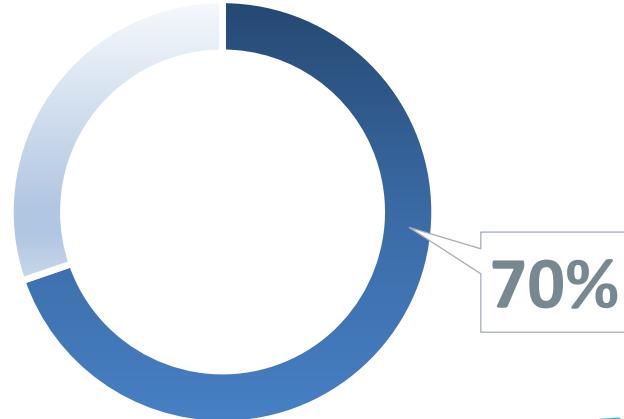


- Impact of funding model changes
- Banking platforms and data security
- Diversification of revenues
- Sustainability

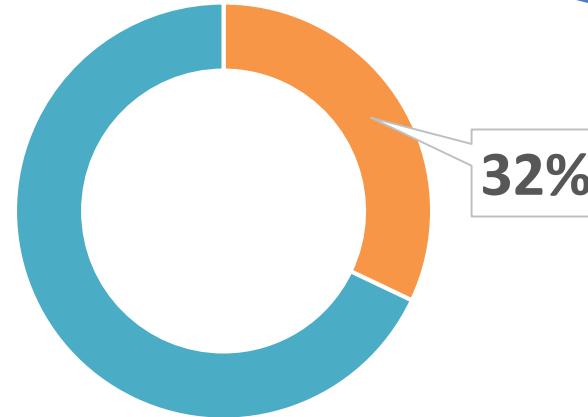
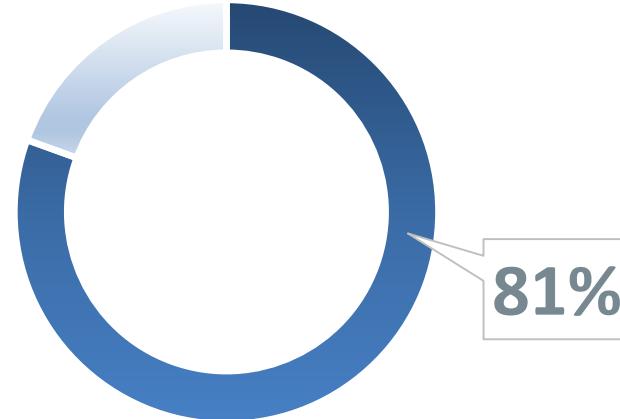
IT Survey

Sondage TI

CUs with IT Governance Policies



CUs with IT Security Policies



CUs that have experienced cyber security attacks

Key Strategies for 2018

Principales stratégies pour 2018



- Reframing our Resolution strategies
- Developing a Recovery Plan framework for credit unions
- Sector consultation – new Guidance Notes
 - Retail Mortgage Lending Guidance Note
 - IT Governance Guidance Note

Key Strategies for 2018

Principales stratégies pour 2018



- Implementing improvements to examination methodology
- Enhanced data analytics
- Continue providing assistance with Phase 2 of CUCPA review.
- Support FSRA-related transition activities.

Questions and Discussions

Questions et dialogue



Closing Remarks

Remarques de clôture



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Président du Conseil, ingénieur, MBA, C.Dir.

Thank you.

Merci.